

FAQs ABOUT WORD@WORK

No.	Question	Answer
1	Why is Word@Work only covering New Testament Books?	The format of Word@Work does not allow for long narrative passages which are common in the Old Testament. However, in time we will cover many different books from both Old and New Testaments but using different formats.
2	Can you change the font size?	We want to achieve a balance between the amount of content we can produce on screen and its readability. Most reading devices have accessibility options which will enable the print size to be customised.
3	Why does the message sometimes get cut short?	This is a technical issue either with your ISP or company IT department or the end reading device. However, please email Word@Work if this happens and we will make sure that it is not a problem at our end.
4	Can you put pictures in?	Yes, but it would increase the file size so that some people would not be able to download the message.
5	Can you include audio?	Yes, it is possible, but at the moment many devices will not be able to receive it. When we develop audio this will need to be a separate podcast stream.
6	Can you send me material by post?	BeaconLight does not have the resources to be able to do this.
7	Can Word@Work be put into a book?	Yes, we are working on this, but there are huge problems of distribution as we are now covering 190 different countries.
8	Could the devotionals be topical instead of following a book?	It is possible, but there are already a lot of topical internet devotional resources and we would not wish to duplicate what they are already doing. Word@Work is a consecutive expositional study which we feel gives the best opportunity for people to become serious and effective Bible students.
9	Can you provide Word@Work for children and students?	Yes, we are working on this possibility, but it would need to be delivered as a separate product stream.
10	Could you give more practical examples?	Yes, but because we now cover virtually every country in the world, it is difficult to make generic examples appropriate for everyone.
11	Can you produce Word@Work as a video message?	Yes, that is possible, but delivery would be restricted to those who have Broadband. Please bear in mind that many of our readers are using old mobile technology, internet cafes or dial up connections. Video is included in our development plan for the future.
12	Can you produce a summary of each book?	Yes, we have already started to do this on the website and will become a routine part of the Word@Work resource.
13	Can I have a dedicated Word@Work service to my mobile phone?	Yes, but that will require a significant reconfiguring of our delivery process ... it is on the list for some time in the future.
14.	Could you include testimonies?	Yes, but that would make each devotional much longer. However, people are using our Facebook site to share testimonies and we would encourage this. See www.facebook.com/group.php?gid=49622604109
15	Can you provide a chronological outline of all the Bible books?	Yes, this is possible and something we would like to do in the future.
16	How can I obtain previous copies of Word@Work?	These are all available on our website at www.beaconlight.co.uk/email
17	Can you provide Word@Work in different languages?	We would love to be able to do this, but we do not have the resources at present.
18	Can you send sermons?	That is not part of our priority list for the moment. We want people to learn

		through Word@Work to be able to study the Bible for themselves.
19	Why do you use the New International Version?	It is generally speaking a helpful and reliable translation with a copyright permission which enables us to broadcast small sections of the Bible on the Word@Work devotional without extra cost. However, the link to the overview passage goes to www.biblegateway.com from which many other Bible versions can be accessed.
20	Can I send prayer requests?	Yes, people do this and the Word@Work team are glad to be able to pray for you.
21	Can I have assistance with my personal problems?	We do not wish to take over the proper pastoral responsibility of your church, but we are happy to answer specific questions from the Bible and many hundreds of people have already benefited by emailing to Word@Work.
22	Why do you only broadcast 5 days a week?	We appreciate that this is an issue, particularly for those countries that do not have Saturday and Sunday as work-free days. However, much of the English speaking business world does operate a 5 day week and we are reluctant to saturate email boxes over the weekend which may then become a problem to workplace IT administrators.
23	Can Word@Work contain stories and quotes from outside the Bible?	Our purpose is to be able to help you learn from the Bible and we do not have the space to include other material.
24	Can Word@Work be presented as a series of Bible study sessions?	We are very happy for subscribers to take the Word@Work material and use it in workplace groups, church sermons, and small Bible study groups, but it is best that you prepare them in a way that will be appropriate for the group you are working with.
25	How do you decide the length of the devotional?	We want to include the text of the Bible verse, unpack it properly and give a helpful application and prayer. Most people feel that the length of Word@Work is about right.
26	Can I receive Word@Work earlier?	At the moment, it is broadcast about 5.00 GMT, but because it is now received all over the world in different time zones, whatever time we select to broadcast will always be difficult for a particular area. It may be, in the future, that we can segment our broadcasts into different time zones but that would require a lot more work and resource at our end which is not possible at the moment. However, you can always log on to the archive at any time.
27	Can you produce something simpler for children or adults with disabilities?	Yes, but it would need to be a separate product stream for which we do not have resources at present.
28	How do I invite my friend to be part of the Word@Work family?	It is simple - just get them to go www.wordatwork.org.uk and sign up by inserting their email address. They will then receive an email asking them to confirm and, when they do, they will start receiving Word@Work the next day.
29	Is there a page where I can listen to Christian hymns?	There are many excellent resources on the internet and we do not wish to reduplicate what others are doing so well. You can find them easily using your search engine.
30	How can I make Word@Work known to more people on social networks?	Do just that. Tell your friends about Word@Work and share through the "bookmark and share" box at www.wordatwork.org.uk (just above the BeaconLight logo).
31	Can the main points of the message be numbered or set out as bullets?	Yes, they could, but that would take up more space in the message and move us away from the "page at a view" format which most people are able to enjoy on their computer.

32	Can you set us questions as homework?	Of course that is possible, but it would take more space and you probably need to use one of our resources like Truth Direct to get an increased level of study.
33	Can you write solutions to our practical problems?	The systematic expository Bible study unpacks God's principles for Godly living. Specific issues are best dealt with through email questions. Our email address is wordatwork@beaconlight.co.uk
34	Can you help to bring better internet access to my country?	Much as we would like to do that, it is not possible for us to influence the projects of commercial internet companies. However, the more usage in any particular country, the more a commercial market becomes viable for faster internet access, so keep on clicking on to Word@Work , BeaconLight , and CrossCheck!
35	How do you make the messages just speak to me?	The Holy Spirit speaks through His Word and guides the author so that you will hear what God is saying. So please keep on praying for us that we will be faithful to God's Word and we will pray for you that you will eagerly desire to hear Him speaking.
36	Why do you have a break over Christmas?	All our staff are also busily occupied in ministering in a local church in England. Christmas is a very busy time for us and we also need refreshment in order that we can continue to provide a good service of Word@Work for the rest of the year.
37	Can you send two emails each day?	Well, anything is possible, but at the moment we are at full stretch providing one email each day and back-up support for email enquires.
38	Can you use a much simpler form of English?	We could, but our English seems to be about right for most readers. It may be possible in the future to be produce a limited vocabulary version as a separate product stream. We use classical UK English for Word@Work which may produce spelling or grammar variants from other forms of English.
39	How do I convert Word@Work into a Word document?	You can simply highlight the text, then copy and paste into your document processor.
40	Can you compile Word@Work for one easy download?	You can already download 20 Word@Work's at a time by using the archive
41	How do I concentrate at work on the message in a noisy environment.	Some people print the messages out and read them during a refreshment break.
42	Can you give more Bible quotations?	We could, but we try to maintain a balance between providing references and not interrupting the readability of the text.
43	Why are the books of the Bible not in sequential order in the Word@Work series?	We want to give a balance between the Gospels and Epistles and between the different Bible writers. Most people think it works quite well.
44	How can I be more disciplined to read Word@Work?	Purpose to do it, pray that you will and practise everyday.
45	Can you provide me with sermons to preach?	We believe that everybody who preaches God's Word needs to understand it for themselves first, which is why Word@Work helps to unpack the passages and provide a model for Bible study. However, we are very happy for Word@Work to be the starting point of a sermon or even a whole series of sermons.
46	How can I search for particular topics in previous Word@Work emails?	You will need to download previous Word@Work emails from our archive then search those documents using keywords. There is inbuilt search functionality in adobe reader.
47	How do you get money	At the moment, it is largely the gift of one church plus a few who make

	to produce Word@Work?	donations. As we are expanding so rapidly, we pray that others will wish to become financial partners. However, we do not wish Word@Work to be a commercial model - we simply trust the Lord to provide.
48	How do I start a workplace group?	Please see the advice we have produced.
49	Can you help me get to England or America to study?	I am sorry that we are not able to do that. Our ministry is to explain the Word of God and broadcast it to people wherever they are living enabling them to build the Kingdom of God in their own region.
50	Are you going to stop sending Word@Work?	No! God willing we will continue, as long as the Lord provides!